

Canuck Place is:



Canuck
Place
CHILDREN'S HOSPICE

here for
the journey

2021-2022

Annual Report

"We are grateful for the Canuck Place team who enabled us to care for Cameron at home, to spend time loving him and every moment we had with him.

And they couldn't do it without you.

You make this incredible Canuck Place care possible."

Sharon Bulger
Canuck Place Mom



Sharon, Zach, Cameron (in-frame), and
Glenn Bulger, Canuck Place Family

Thanks from our

Board Chair and Chief Executive Officer

You help brave and vulnerable hearts at Canuck Place.

We would like to begin by acknowledging that this past year has been challenging for the children and families we care for, our staff, volunteers, and the community who supports the complex care we provide. We could not have anticipated the dire consequences of COVID-19, the duration, and the devastating impact on how we live. Families around the province faced more than the pandemic. Extraordinary events, including wildfires, floods, and economic challenges brought more stress. We are grateful for the Canuck Place community that was resolute in their strength and resilience, standing by to ensure children and families received care.

We thank you! With your investment this last year:

- Canuck Place increased patient bed days by 10% to 2,263 patient bed days
- Canuck Place increased medical respite care by 24% ensuring families needing care during tumultuous times were given rest and renewal with 1,917 family members receiving overnight respite at our hospices
- These increases were achieved with pandemic measures supporting a safe environment for our patients and staff

Every dollar that is donated helps Canuck Place care for terminally ill children, as well as supporting their families through the toughest of times. It also helps us plan and ensure Canuck Place care is here for years to come. Over the past year, through a combination of substantial and vital government pandemic support, our team's prudent cost control, and the generosity of our donors, Canuck Place has closed the financial year in a relatively stable position.

Caring for children and their families will always be at the heart of the mission of Canuck Place. The needs of patients and families are evolving as they face magnified uncertainty. Your support will continue to bring more in-home care, more virtual health supports, patient and family engagement, and expanded provincial care.

We are grateful that you are a champion for care of children and families and supporting their brave, vulnerable hearts.



A handwritten signature in black ink.

Denise Praill
Chief Executive Officer



A handwritten signature in black ink.

Bob Smart
Board Chair

Canuck Place is:

here for
the memories

"At Canuck Place, every single person takes time; time to talk, time to eat, time to play, time to help. They give you back the time you feel you're losing with your child. It's a unique place where you're learning to live through the most difficult time in your life."

Stephanie Hill-Davie
Canuck Place Mom



Gratitude from our

Medical Director and Clinical Program Director

At Canuck Place, our goal is to optimize living and reduce suffering for infants, children, and youth aged 0–19 years and their families. Last year we had a 33% increase in inpatient admissions for children and families requiring Pediatric Palliative Care (PPC) and a 27% increase in counselling sessions, supporting families through incredibly difficult times.

Canuck Place engages in an interdisciplinary approach to meet families where they are even as they face unimaginable circumstances. Our team is here to support them in discerning what matters most. A child with a life-threatening illness is on our program for an average of seven years. The mission at Canuck Place is that these children receive holistic care that celebrates their values, and their lives—whether those lives are measured in days, weeks, or years.

We are partners, with you, in making the most of the time that is left for a child. Together, we empower children and families to make important choices:


- A choice for care focused on comfort, the relief of suffering and symptoms, and quality of life
- A choice for the place of end-of-life
- And a choice for emotional, social, spiritual, and bereavement support

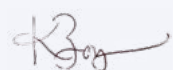
Our team continued to adapt and respond to public health measures, fluctuations in staff availability, and the evolving service needs of patients and families. Your support helped the Canuck Place clinical team meet care needs when families needed us most. This past year alone, the team supported an increase in in-person consults with children in-home or in-hospital by 36% and ensured 100% of urgent hospice admissions were met within 24 hours.

At Canuck Place, we are in the service of human beings. We value relationships with our patients and families and we view this relationship as a powerful instrument of healing in the face of suffering and uncertainty.

Thank you for your support as we strive to reach every family caring for a child with a life-threatening illness who needs help—so no one walks this journey alone.




Dr. Hal Siden
MD, MHSc, FRCP
Medical Director



Kristina Boyer
RN, MScA
Director, Clinical Program

A message from our Family Advisory Council Chair

Patients and families, our partners in care

The Canuck Place Family Advisory Council (FAC) supports Canuck Place in delivering the best care to children and families across BC and the Yukon. The FAC offers the perspective of families towards improving the quality, safety and care, the development of new policies and services, and enhancing the experiences of all families at Canuck Place.

In partnership with FAC, Canuck Place is investing in developing a comprehensive Family Engagement Model to improve patient and family care. Canuck Place supports the commitment to person-centred care by providing opportunities for meaningful collaboration and partnership with families to improve care and services.

We value the perspectives of patients and families to improve experiences and the quality of care Canuck Place provides. At Canuck Place we know the process of partnering with patients and families and acknowledging their living experience is a vital and valuable component to improving healthcare services.

As part of building a new model of partnership, Canuck Place has launched a Patient Family Engagement Coalition. The coalition will support best practice and create a structure to support family engagement opportunities to inform the program development of pediatric palliative care.



A stylized, handwritten signature in dark ink.

Angela Uncles
FAC Chair

Together, we care for families when and where they need it

Medical Respite Care

When a child is diagnosed with a life-threatening illness, parents and caregivers are faced with intensified 24-hour care. Canuck Place medical respite provides rest and renewal for the whole family, in a safe, loving environment from two provincial locations in Vancouver and Abbotsford. During a respite stay, children receive the complex medical care they need from nurses, nurse practitioners, and physicians on the clinical floor, while their families stay close by in comfortable family suites. Care can include counselling, pain and symptom management, education and art, music, play, and recreation therapy.

End-of-Life Care

When a child requires end-of-life care, Canuck Place is there with love and compassion in-hospice, or within the comforts of the family's home. This experience is supported with the utmost sensitivity including clinical, emotional, and spiritual care. Canuck Place families have the full support of the clinical team during this heart-wrenching time. This care is complemented with access to Canuck Place counselling before and after a child passes away as the family's journey continues.

Pain and Symptom Management

Complex diseases require dynamic, expert clinical care to manage ever-changing symptoms. Managing pain and discomfort is integral to the specialized care that Canuck Place provides. Pain and symptom management is offered to children in-hospice and in-home by the Canuck Place clinical team. This highly complex care focuses on the needs of the child and is critical to improving their quality of life.

Grief, Loss, and Bereavement Counselling

Grief begins at diagnosis, which is why counselling is offered to Canuck Place families the moment they are referred to the program. Canuck Place counsellors walk alongside families, offering presence and providing them a safe space to navigate their complex journey of grief. They address the emotional, spiritual, and psychosocial needs of parents, siblings, grandparents, and caregivers. This specialized care is delivered through individual and group counselling sessions, as well as art, play, and music therapy, before and for years after a child passes away.



24%



in family members receiving respite care in-hospice

43%

Fraser Health

22%

Vancouver Coastal
Health

13%

Island Health

14%

Interior Health

7%

Northern Health

1%

Yukon/Out of
Province



Over 830
Children
+ Families on
Program



The Sui Family

One in a million

In August 2016, Jessica and Chris Sui were expecting their second child—their one in a million. At the routine 20-week ultrasound, they discovered their daughter, Charlotte, had several abnormalities, the most severe being a heart defect—a gene defect so rare that only one other family in the world was medically documented. The end was already known, but Charlotte's journey had yet to be written.

The introduction to Canuck Place is never easy—and the Suis were resistant. "No parent wants to believe and accept that their child will die," said Jessica. "But Canuck Place kindly supported our resistance, already walking us through uncertainty during those early days."

"Part of the pain in losing a child is the loneliness of holding such an experience by ourselves," said Jessica. "Canuck Place reminded us that we were not alone, that others walk similar journeys, and that our hurt, doubts, questions, and even guilt were validated."



27%



**in grief and bereavement
counselling sessions**



The Willms Family

Where curiosity and wonder thrive

"We experienced a lot of Emmett's 'firsts' with the recreation therapy team at their events," said Alisha. "Emmett had his first horseback ride in Yarrow, his first airplane ride on the Santa flight, his first hayride at Aldor Acres, first time ice skating (at Rogers Arenal), first time visiting Grouse Mountain, his first time petting a chinchilla and holding a scorpion with Mike's Critters. We have had so much fun participating in the events that the recreation therapy team hosts and have been able to make a bunch of really fun memories as a family."

"The recreation therapy team was especially supportive by coming up with fun and safe virtual activities throughout the pandemic so we could still feel a part of Canuck Place even though we were not physically visiting the buildings or participating in events. These virtual events also gave us something to look forward to at a time when we felt secluded at home," said Alisha.



546 recreation therapy sessions

Report from Audit and Finance Committee

It is my pleasure to present the 2021-22 report from the Finance & Audit Committee for Canuck Place Children's Hospice.

The 2021-22 fiscal year ended as the global pandemic entered its third year. Throughout 2021-22, Canuck Place has continued to adapt to provide quality care in an environment of changing restrictions. Canuck Place was able to meet the needs of the growing number of children and families on our program in the hospices, in the community, and increasingly through virtual care. In the past year, through a combination of substantial and vital provincial and federal government pandemic and patient care support, careful cost control and the generosity of our donors, Canuck Place has ended the fiscal year with a surplus of \$1,725,070.

The year ended on a high note with another one-time grant of \$4.4 million received from the Provincial Health Services Authority designated for clinical operations over the next two years. With this grant and other donations received in the year, deferred contributions have increased to \$8.1 million. Our donors have designated these contributions received for specific capital or clinical program purposes. These funds have been invested until they can be used for their specified purpose over the next 12-24 months.

Looking forward to the coming 2022-23 year, there is still uncertainty as to how long the pandemic will continue and its ongoing impact on our operations. However, Canuck Place remains committed to ensuring future generations of children living with a huge variety of complex conditions receive the care they need. As always, our key priority is to continue to improve the care and quality of life for our children and their families. The strong results from the current year and our commitment to continue working with the Province of British Columbia and our donors, as well as welcoming new partners will build a sustainable future for Canuck Place.



A stylized, handwritten signature in white ink, appearing to read 'Mike Cinnamond'.

Mike Cinnamond
Treasurer and Finance & Audit Committee Chair
Canuck Place Children's Hospice Board of Directors

Canuck Place Children's Hospice Society

STATEMENT OF FINANCIAL POSITION	31 MAR 2022	31 MAR 2021
ASSETS		
Current assets	11,536,347	16,652,948
Investments	11,978,324	968,000
Capital assets	12,452,616	12,937,916
Total Assets	\$35,967,287	\$30,558,864
LIABILITIES + NET ASSETS		
Current liabilities	1,846,153	1,261,836
Deferred contributions	8,106,616	4,667,418
Deferred capital contributions	9,358,627	9,698,789
Net Assets	16,655,891	14,930,821
Total Liabilities + Net Assets	\$35,967,287	\$30,558,864
STATEMENT OF OPERATIONS	31 MAR 2022	31 MAR 2021
REVENUE		
Donations & fundraising	8,152,171	7,078,446
Province of BC - Operating funding	7,982,203	7,107,837
Government of Canada - Emergency Subsidy Programs	1,059,490	3,017,399
Canuck Place Children's Hospice Foundation	1,380,000	448,422
Interest & other income	205,689	286,371
Amortization of deferred capital contributions	485,642	512,742
Total Revenue	\$19,265,195	\$18,451,217
EXPENSES		
Staffing costs	12,751,034	11,405,254
Clinical program	1,496,102	1,329,817
Development, communications & marketing	1,432,102	1,061,507
Central services	1,226,549	848,352
Amortization	634,338	657,192
Total Expenses	\$17,540,125	\$15,302,122
EXCESS OF REVENUE OVER EXPENSES	\$1,725,070	\$3,149,095

Please see our full audited financial statements on our website at canuckplace.org

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Source of funding



The Province of BC

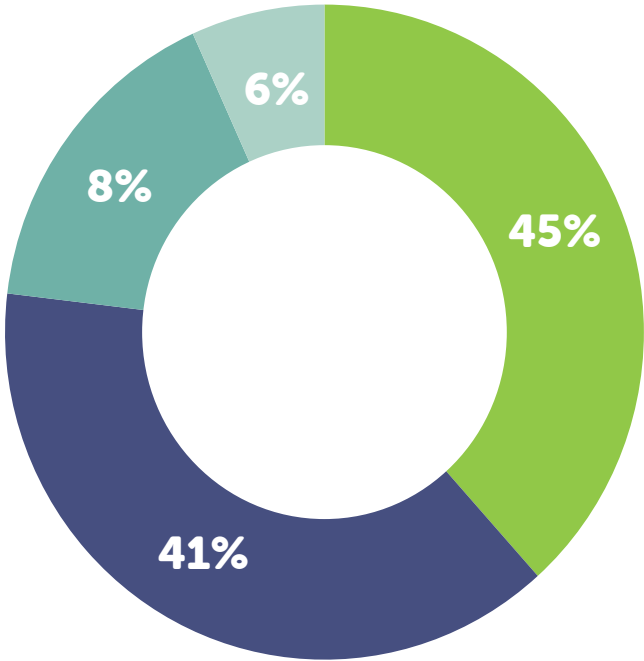
The Province of British Columbia, through the Ministry of Health, supports direct patient care at Canuck Place. Canuck Place will continue to raise approximately 60% of the annual operating funds required to provide care. This important partnership is key to the delivery of patient care.



Canucks for Kids Fund

Our key friends and supporters at the Canucks for Kids Fund (CFKF) have invested vital funds in Canuck Place for over 28 years. In addition to these annual grants, CFKF provides hope and inspiration through player and mascot Fin visits to the children in care, tickets to events at Rogers Arena for families, Canuck Sports & Entertainment volunteers, Canucks players, Alumni, and management. Canuck Place is grateful for this committed partnership.

Source of Funding



- Donations & fundraising
- Province of BC
- Canuck Place Children's Hospice Foundation & other income
- Federal COVID-19 emergency subsidy programs

Canuck Place investment priorities

Canuck Place continues to look forward to ensure future generations of children living with a variety of complex conditions receive the pediatric palliative care they need. Prudent cost control, government and donor support, and good investments will ensure future care, continuity of care, viability and stability in uncertain economic times. Canuck Place will also have the option to access funds to support income shortfall gaps in the years ahead.

Canuck Place investment priorities are focused on three core areas of existing and emerging needs:

Room to grow

- Our Vancouver hospice is in dire need of structural and design improvements; and our space requires an evolved layout to facilitate a collaborative work environment.
- A strategic IT plan to build digital technology capacity infrastructure and capability.

Unlocking the full potential of pediatric palliative care

- Canuck Place has a commitment to improve, recognize, and action patient/family partner participation and engagement at all levels of the organization and is investing in a comprehensive Family Engagement Model.
- Adapted and developed by the Canuck Place clinical team, the Serious Illness Conversation Guide Pediatrics® is a groundbreaking clinical tool being taught and implemented across the province and beyond.
- Launching the Canuck Place Research Initiative to formally carry out research projects, implement results, translate and share knowledge to improve the quality of care for children, youth and their families living with life-threatening conditions.

Care for the future – the gift for tomorrow

- Patient safety and quality improvement are paramount at Canuck Place. The Electronic Health Record (EHR) project is in process to procure and develop a system that meets the needs of clinicians and children and families on program. It will also ensure seamless communication and foster continuity of care.
- Virtual care is increasing and our clinicians are increasingly caring for children at home and in-hospital. We are investing in virtual care to offer more effective and responsive means of care for vulnerable children.
- Clinical effectiveness improvements include increasing care to families who may not want to use in-hospice (inpatient) care, engaging with families to better understand their needs, and optimizing bereavement services.
- Recruitment continues to be challenging in healthcare sector and Canuck Place is investing in current team programs and future models of attraction with a commitment to building a diverse and inclusive workforce.

Investments in care for children and families

Clinical Care, Nursing, and Physicians

- Clinical, nursing, and physician care
- Medical respite care
- Pain and symptom management
- Medicine, medical supplies and pediatric medical equipment
- Individualized family care plans
- Nancy Chan Enhanced Community Care Program
- 24-Hour Clinical Care Line available province-wide

Food Services and Housekeeping

- Provide nutritional and dietary meals twice a day, 365 days a year, for children and families staying in-hospice
- Ensure the hygienic needs of children and families are met with infection control measures
- Provide additional comfort and support to family members throughout their stay

Counselling

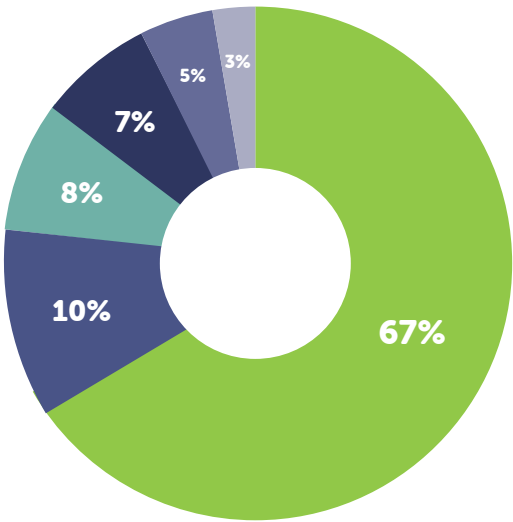
- Grief, loss, and bereavement counselling
- Spiritual care
- Social work
- School program
- Music and play therapy
- Virtual care technology

Facilities and Garden

- Provide a home-like comfortable environment tailored to the needs of the program
- Fully wheelchair accessible
- Maintenance of gardens to provide a peaceful place during times of upheaval and great uncertainty

Recreation Therapy

- Full-time recreation therapy
- Exciting age-appropriate excursions for children on the program, bereaved families, and siblings
- Equipped vehicles to transport children in wheelchairs
- Excellent on-site play and recreation facilities
- Snoezelen multi-sensory room
- Virtual care technology



- Clinical care, Nursing & Physicians
- Food Services & Housekeeping
- Counselling
- Facilities & Garden
- Recreation Therapy
- Volunteer Services

Volunteer Services

Training, management, and support of the following volunteer roles:

- Bereavement volunteer
- Family volunteer
- Garden volunteer
- Housekeeping volunteer
- Kitchen volunteer
- Maintenance volunteer
- Reception volunteer
- Special event volunteer
- Peer volunteer



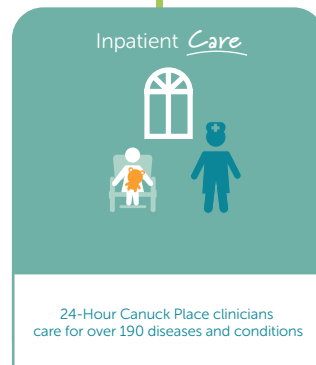
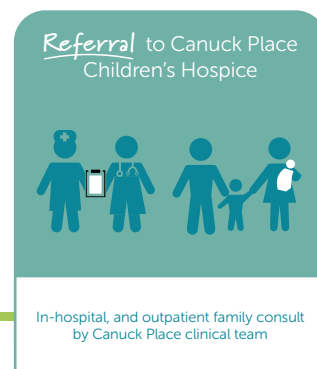
"Canuck Place understood part of caring for Charlotte was caring for us as her parents. During intake, we stayed in one of the lovely guest rooms in the Vancouver house where we were fed by the talented Chef of the house and strolled through the beautiful gardens with Charlotte in Canuck Place's vintage Victorian style stroller which helped us feel like we had somewhat of a normal life with Charlotte even if for a few moments."

Jessica Sui
Canuck Place Mom

Our Family Journey



When children with life-threatening illnesses and their families come to Canuck Place, the end of the story is already known, but the journey to get there has yet to be written. With your support, we ensure the rest of that story is the very best it can be.



© Canuck Place Family Journey

Two Provincial Hospices



BC's pediatric palliative care provider to over 800 children and families. Two hospice locations: Vancouver and Abbotsford

Family Team Meeting



Family Needs Assessment and Community Support Plan

24-Hour Inpatient Medical Respite



Tiffany (4) Gavin (8)

Recreation therapy, counselling, education, and specialized medical care for Tiffany (4)

Recreation Therapy/Camps



Opportunities for family adventures

Family Volunteer Care



Gavin (10) plays with Canuck Place volunteers

Goes Home



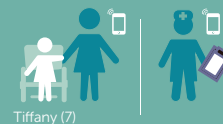
Miranda and Daniel are primary caregivers at home

Canuck Place Care at Home



Canuck Place Nurse home visit

Increased Symptoms at Home

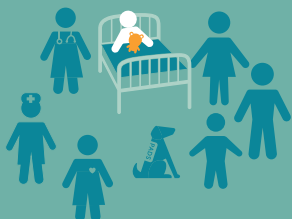


Tiffany (7)

24-Hour Clinical Care Line

End-of-Life Care

In-home or In-hospice



Spiritual Care



Psychosocial Care



Gavin (12)

One-on-one counselling, bereavement groups for parents, siblings, and grandparents

The Journey of Life Continues

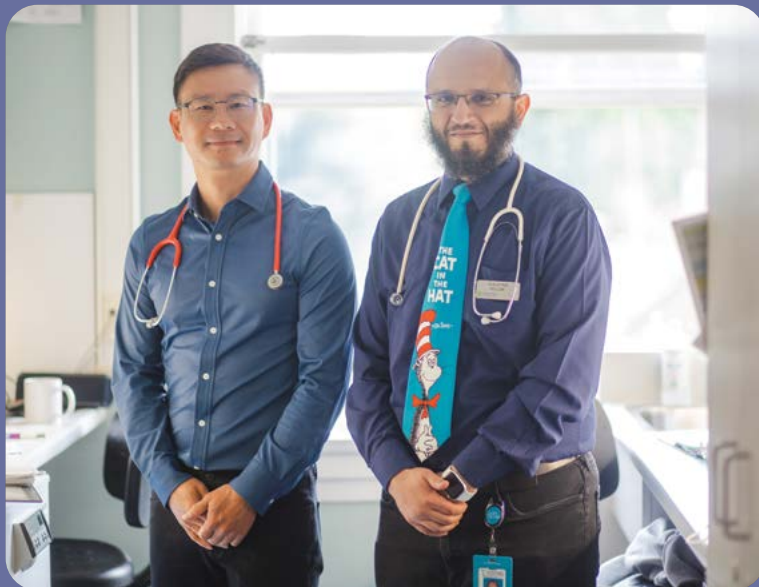


Compassionate community: always a part of the Canuck Place family

Research and education

Pediatric Palliative Care Innovation

Hearing the news that your child has a life-threatening condition and is likely to die young is completely devastating. For hundreds of families in BC and the Yukon this is the reality. These children have very complex and unpredictable conditions and often need around-the-clock care, seven days a week. Having research, training, and education linked so closely with clinical care in one program is exceptional. It's an opportunity to rapidly translate ideas into results that will benefit children and their families.



Dr. Peter Louie with Dr. Qutiabah Alotaibi, a Pediatric Palliative Care (PPC) fellow, training at Canuck Place, with plans to establish a PPC program at a national level in his home country, Kuwait.

Goal of the Canuck Place Research Initiative

The Research Initiative carries out research projects, implements results, translates and shares knowledge to improve the quality of care for children, youth and their families living with life-threatening conditions. You can help increase capacity for Canuck Place to conduct and use pediatric palliative care research to improve quality of life.



25 clinical trainees
medical residents and fellows



11 research projects +
quality initiatives

Exceptional Canuck Place Clinician Researcher

Counsellor

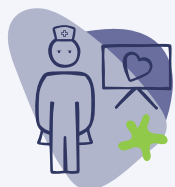
Andrea Johnson, PhD

Canuck Place Counsellor Andrea Johnson completed her PhD in Social Work and is a UBC Public Scholar. For her dissertation research, she focused on experiences of adolescents following treatment for cancer. What she learned was many adolescents experience post-treatment as extremely disorienting, isolating, and a very difficult, complex period of time for a patient who has already suffered from cancer. This experience is heightened with grief and loss with a terminal cancer diagnosis. Her research informs her work and care of patients at Canuck Place with a more comprehensive understanding of adolescent experiences. "I am grateful to work in an environment that values research and knowledge innovation," said Andrea.



Andrea Johnson, PhD, Canuck Place Counsellor.

"Canuck Place adolescents diagnosed with life-threatening conditions embrace their humanity and show it freely. Even when confronted by physical changes and a shortened life, they are able to be real in their most vulnerable moments. This takes such courage, authenticity, and honesty. This generosity and commitment informs the conduct of my life and I hope I can be as brave as they are when confronted with the raw moments to come in my own life."



43 pediatric palliative care presentations by clinical staff to a provincial, national, and global audience

GIFT OF TIME

PRESENTED BY

N NICOLA
WEALTH



Glenn and Sharon
Bulger, Canuck Place
Parents

The 17th annual Gift of Time Gala presented by Nicola Wealth welcomed hundreds of guests across BC both virtually and in-person on Saturday, October 30 and raised over \$1.5 million to support Canuck Place care. Global BC's Chris Gailus hosted the memorable event which featured entertainment from Goh Ballet Canada, Langley Ukulele Ensemble, and a surprise virtual performance by the Tenors.

Gala Co-Chairs Heather Finlayson, Jill Donaldson, and Robyn Lalani, embraced the challenges and changing regulations surrounding COVID-19 safety, leading a passionate and dedicated volunteer committee to transform the gala into a unique hybrid event.

Canuck Place mom, Sharon Bulger, shared the story of her son, Cameron, who passed away at home with Canuck Place support.

"No parent plans for their child to die, and no parent has any plans for when their child does die. Canuck Place was there to help us put the pieces back together. In the depths of my worst nightmare, Canuck Place held us until we could begin to stand again," said Sharon.

*We love how
you give*

Nicola Wealth
Alive Publishing Group Inc.
GenCap Mining Advisory
Teldon Media Group Inc.
RBC

Axis Insurance Group
Beedie
EDGAR
Paladin Technologies
Ritchie Bros. Auctioneers

Cavalier Jewellers
Colin Lawrence Group of DLC
First Pacific Mortgage
Allwest Insurance Services Ltd.
Avison Young



Robyn Lalani,
Heather Finlayson,
and Jill Donaldson,
Gift of Time Gala Co-Chairs

Gala Co-Chairs

Robyn Lalani

"As a social worker at BC Children's Hospital, I spent several years working in the neonatal intensive care unit. I often assisted families in connecting with the Canuck Place team and always admired the work they did to ensure families were able to build memories in an environment outside of the hospital walls. I feel blessed to have three healthy children but also to know that Canuck Place is there for families like mine, should they find themselves in need."

Heather Finlayson

"Support for Canuck Place has a tangible, local impact. This very special place is an essential and irreplaceable resource for children and families in our community. As a parent, thinking about the experience that Canuck Place families go through resonates powerfully with me, and I'm full of admiration for the work of all the staff in this incredible organization."

Jill Donaldson

"Canuck Place is truly an amazing and unique place – the way the Canuck Place team celebrates and cherishes the far too short lives of Canuck Place children takes compassion to a whole different level. Being connected to such an organization fills my heart."

Citifund Capital
Crowe MacKay LLP
Eycio Building Group
Hemisphere Energy
IWJ Law

Karley Rice Personal
Real Estate Corporation
Lawson Lundell LLP
Lindsay Kenney LLP
Murphy Battista LLP

Primex Investments Ltd.
Slater Vecchio LLP
Trillium Homes
Wawanesa Insurance
Bell Alliance LLP

Destination Auto Group
Lending a Hand Society
Success Realty & Insurance Ltd.
Umi Sushi Express
Still Creek Press

Global BC
CKNW
Globe and Mail
Miss 604

GIFT OF LOVE

PRESENTED BY

MNP

Riaz Meghji, Gift of Love host, Camara van Breemen, Canuck Place Nurse Practitioner, Sharon and Glenn Bulger, Canuck Place Parents

Hundreds of guests from across BC and beyond gathered virtually on Saturday, March 5 for the 8th annual Gift of Love Gala presented by MNP: Conversations of Connection, Hope and Resilience, a new, interactive online broadcast that raised over \$275,000.

Host, and *Every Conversation Counts* author, Riaz Meghji, sat down to have intimate conversations with special guests exploring themes of connection, hope, and resilience. Riaz was first joined by Vancouver Canucks alumni Daniel and Henrik Sedin, who discussed their experience with resilience. Riaz was also joined by Canuck Place counsellor Deborah Davison to share valuable insight on remaining connected during times of uncertainty. Finally, Canuck Place Nurse Practitioner Camara van Breemen and Canuck Place mom Sharon Bulger shared a beautiful, intimate conversation with Riaz discussing the care of her son Cameron during his cancer journey.

"How can we be curious and consider what new hope might arise to create something that's never been there before? And if we tie that to our values, our empathy, and our relationships, and we offer it in presence, acknowledging what it is, I think that's where the richness lies," said Deborah Davison.

*We love how
you give*

MNP
Graestone Ready Mix
Ledcor
PFG Glass

Columbia Cabinets
Aprille and Randy Ferrario Family Foundation
Lanka Jewels
Leith Wheeler Investment Counsel

Prospera Credit Union
JBS Equipment
TD
Vitalus Nutrition



Bukola, Gift of Love
Performer

Gala Co-Chairs

Aprille Ferrario

"I am deeply rooted in the empathy of caring for others facing such huge uphill battles; having four children of my own and one that has been at BC Children's Hospital for a couple of weeks I understand firsthand how important this volunteer work is and the difference it makes in the lives of those that need Canuck Place."

Marcie Cyr

"First and foremost, I am a mom. You only need to hear one story, of one Canuck Place family to feel the draw towards, 'What can I do? How can I help this amazing place?' The work done at Canuck Place to support families navigating the end of the life of their child is incredibly important and also a powerful legacy of love."

Suzanne Adams

"I feel a heartfelt deep-rooted connection not just to Canuck Place and their profound and dedicated leadership but also the amazing women on the Gift of Love committee that I work with and learn from. Caring for and supporting others is at the very core of being human. No one has ever gone through life without the support of someone else."

Woodtone
Sevenoaks Shopping Centre
Air Canada Foundation
Badesha & Associates

G&F Financial
The Gill Group - Scotia Wealth Management
Zacharias Vickers LLP
Summit Brooke Construction

Wireless World Solutions
Ecotex

Classic & Contemporary Car Invitational



Dave Lede and Kevin England, Co-Chairs and Founders of the Classic & Contemporary Car Invitational.

Co-Chairs Dave Lede, Chairman and CEO of Ledcor Group of Companies, and Kevin England, Founder, President, and CEO of the England Group, gathered supporters in the fall of 2021 at the Classic & Contemporary Car Invitational, raising over \$600,000 to support Canuck Place.

"The Dave Lede Foundation has supported Canuck Place since the late '90's because I believe that all children with serious illnesses and their families should be together during very difficult times. I am grateful to bring together two of my passions—giving back to the community and cars, to support Canuck Place and Dave Lede House," said Dave.

"Families tell me that without Canuck Place, they don't know what they would have done to cope with the most difficult challenge of their lives. I support Canuck Place because families are the backbone to our communities," said Kevin.

The gift of a legacy



Chin Mei Ng, Canuck Place Volunteer.

This year, Chin Mei Ng, a beloved long-time volunteer since 2001, left Canuck Place with a lasting legacy. Upon her passing, Chin Mei left her home, a \$1.6 million gift to Canuck Place—one of the largest individual gifts in the organization's 28-year history.

She volunteered over 4,000 hours in the Vancouver hospice kitchen and frequently supported Canuck Place special events (especially those with Vancouver Canucks players in attendance!). Her calm, mischievous, and radiant energy was a reminder for many to approach our work with kindness, integrity, and a warm smile.

Her legacy is honoured with a special orca statue painted by artist Mandy Boursicot placed in our garden, a symbol of the endless positive energy Chin Mei provided.

Twenty-six years of support



Adera Foundation Society team.

The Adera Foundation Society began giving to Canuck Place in 1996, and continues to be dedicated donors today. In 2021-22, Adera Foundation Society gave \$10,000 and over the past 26 years, have gifted Canuck Place \$123,676, thanks to their trade partners and funds raised through their annual golf tournament.

In addition, Adera Foundation Society Vice President, Adam Weir, and Secretary, Amanda Aaron, have both run in the BMO Vancouver Marathon in support of Canuck Place. "We've been so impressed by the work Canuck Place does," said Dave Thorton, Adera Foundation Society President. "The level of care provided to our families is wonderful. There is so much meaning in the words 'when a child comes to Canuck Place it is the end of the journey, it is what we do with their time left that matters.'"

Two decades of giving



Ron McNeil, LMS CEO and Co-Founder.

For 22 years, LMS Reinforcing Steel Group has been a valued Canuck Place donor. With humble beginnings and only a dozen employees in 1987, LMS has grown to over 1,000 employees in BC, Alberta, and California.

LMS has contributed in a myriad of ways over the years, including a yearly golf tournament fundraiser, cookbook sales, and being a generous matching donor for Canuck Place's Giving Tuesday fundraising campaign, noted as the 'World's Biggest Day of Generosity'.

In 2021-22, LMS donated \$35,000 to Canuck Place, helping children and families create lasting memories. Over their 22 years of support, they have given \$1 million—an incredible gift of support to Canuck Place.

Dedicated friends of Canuck Place



Representatives from Intact Insurance and Saxbee Insurance present a cheque to Chantelle Bowles, Canuck Place Corporate and Youth Partnerships Officer, and Rachel Neufeld, Canuck Place Nurse Practitioner.

Intact Insurance's relationship with Canuck Place began four years ago through longtime donors and friends, Saxbee Insurance and BFL Canada Insurance Services Inc. Both partners introduced Intact Insurance to Canuck Place through their Better Communities Program—a grant program that Canuck Place has been the grateful recipient of for three years in a row.

Employees have attended signature fundraising events, they have volunteered their time at both hospice locations, and individuals from the company have kindly donated. In 2021-22, Intact Insurance donated \$20,000, and over the past four years they have given \$38,513. Their generosity and commitment to Canuck Place helps give short lives the gift of great days.

Creativity and heart-centered care



Fairmont Chateau Whistler Trees of Hope art auction.

The Fairmont Chateau Whistler and their gallery partner, Whistler Mountain Galleries, use artistic creativity to support Canuck Place children and families.

At the Fairmont Chateau Whistler, Trees of Hope brings together artists from Whistler Mountain Galleries each holiday season in an art auction featuring works from talented local artists. Proceeds from every artist's paintings, as well as \$10 from every room booked during the auction period, go to supporting care at Canuck Place.

A dedicated donor since 2005, The Fairmont Chateau Whistler is passionate about helping those in need. In 2021-22 alone, they donated over \$35,000 to Canuck Place and \$156,000 since their partnership began. We are grateful for their continued support!

Keeping the cookie jar full

Odds are you'll help children and families in need



Harpreet Grewall, High Street Branch Manager; Karina Chow, Canuck Place Director, Philanthropy; Chantelle Breakey, Town Centre Branch Manager, and Dave Lanphear, President of Envision Financial.



Denise Prail, Canuck Place CEO and 50/50 Winner Carol.

For 24 years, Envision Financial, a division of First West Credit Union, has been a cherished Canuck Place supporter. In 2010, Envision Financial pledged \$150,000 to Canuck Place to create the Family Support Library and the Nursing Team Lounge in Abbotsford. This is just one of many examples of the support Envision Financial has provided over the years. In total, they have donated \$256,802.92 and \$20,675 in 2021-22 alone.

"We're extremely proud to support, an organization that makes a difference in the lives of families that live in the communities we serve," said Dave Lanphear, President of Envision Financial. "Not only does Dave Lede House support families in the Abbotsford community; it also serves families living throughout BC, allowing more children to benefit from the services they provide."

A huge thanks to all of the generous donors who supported three Canuck Place 50/50 raffles in 2021-22 to raise an incredible \$1,142,125, of which half went directly to support Canuck Place programs.

In fall 2021, the Canuck Place 50/50 proudly sponsored by Re/Max, raised a \$398,240 jackpot! Carol, the lucky winner from Port Moody, was excited to put her winnings towards retirement savings and a new motorcycle!

"Don't hesitate to buy a ticket," said Carol. "The money is going to a great cause! Everybody wins. If you can make the lives of children and families better every day and make their days count, it's a wonderful thing."

Families supporting families



Graestone Ready Mix are supporters of Canuck Place families.

Over the past 12 years, Graestone Ready Mix has been a committed supporter of Canuck Place. Graeme and Leisha Wiens have contributed in numerous ways, from giving back through capital campaigns, to sponsorship, and playing a key role on the volunteer committee for the Gift of Love Gala. In total, Graestone Ready Mix has given \$109,250, and in 2021-22, made a generous gift of \$25,000.

"It is a privilege for Graestone Ready Mix to be able to support children and their families who are experiencing unspeakable challenges," said Graeme Wiens. "Canuck Place honours and supports families in the most loving and compassionate way while providing excellent medical care."

Donating dollars, time, and expertise



Greg Rollo, Ritchie Bros. Auctioneer at the Gift of Time Gala.

Ritchie Bros. Auctioneers has provided over \$150,000 in sponsorship over the last 16 years, as well as dedicating their time and expertise to the Gift of Time Gala, one of Canuck Place's signature fundraising events. In 2021-22 alone, the Ritchie Bros. Auctioneers gave \$10,000.

By providing skilled auctioneers for the Gift of Time Galas they have helped Canuck Place raise millions of dollars—keeping the energy in the room lively and engaging during live auctions.

Ritchie Bros. Auctioneers' support has been pivotal in providing complex care to Canuck Place children and families.

A Courage Builder: Temple Amory



Soskay, Canuck Place Child and Blair, Canuck Place Volunteer.

The Courage Builder Monthly Donor Club at Canuck Place is an easy way to make a difference each month. Canuck Place relies on monthly donors to provide reliable funding to meet the evolving care needs of children and families on program.

Temple has been a Courage Builder monthly donor since 2014. Her first gift to Canuck Place was in 2011 and she plans to leave a legacy gift by including Canuck Place in her Will.

"Children are our future, and when they are impacted by illness out of their control, we need to support them, their families, and the staff members who provide incredible care," said Temple. "What has inspired me over the years, are the Canuck Place newsletters and the emotional stories shared by families in strength, hope, and gratitude."

↑ 8%

increase in
infants, children, and youth
patients on program over
previous year



Nora, Canuck Place
Sibling, with Owen,
Canuck Place Child

Thank you to all of our amazing

Volunteers

We are so thankful for our amazing volunteers and all the work they do. Our volunteers are the heart of our organization and allow us to provide exceptional pediatric palliative care to children with life-threatening illnesses and their families. The past two years with the pandemic hasn't been the same without our volunteers operating at full capacity—we miss them, and our families miss them!



Diana, Canuck Place Child with Beverley McKenna, Canuck Place Volunteer.

"Volunteering at Canuck Place is a way for me to give back to my community, spend time with children, give them care and attention, and hopefully a good time," said family volunteer, Beverley McKenna. "It also constantly reminds me of the importance of medical respite for the child's family. I am so appreciative of the time I get to spend at Canuck Place with the children and the little bit I can do to help the staff and the children's families."



164 volunteers contributed **5,259** hours

Canuck Place Hospice Society Board of Directors

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Suzanne Steenburgh (Vice Chair)
Teresa Budd (Vice Chair & Secretary)
Michael Cinnamond (Treasurer)
Barbra Mohan
Barry Macdonald
Dr. Douglas Cochrane
Jennifer Baumbusch
Jill Donaldson
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Family Advisory Council

Angela Uncles (Chair)	Riki Lawson
Barbra Mohan	Seeta Prasad
Jennifer Marburg	Shawna-Marie Phillips
Kerena Letcher	Teresa Domingo
Meagan Colenutt	

Dear Canuck Place children's hospice,
When I was 3, I had a friend who you've
taken care of, and I'm really thankful
for it. As a way to show appreciation, I
would like to contribute 50 dollars.
Thank you so much for all you have
done for my friend. When I turn 16,
I would like to do volunteer work
at the Canucks Place too.
March/06
2022
From Emily Takahashi



We love how you give

Abbotsford Community Foundation
 AIG Insurance
 BC Egg Marketing Board
 BlueArck Private Equity
 Coromandel Foundation
 Envision Financial Community
 Endowment
 First West Foundation
 FirstService Residential
 Greenery
 Intact Insurance

Otter Co-op
 Prospera Credit Union
 RCABC
 ReMax Lower Mainland G.A.
 Committee
 Stong's Markets
 Team Ian Funnell
 Weyerhaeuser Annacis Island
 Weyerhaeuser Princeton
 Weyerhaeuser Surrey
 YVR for Kids

9,286
 generous donors

3,381
 monthly donors

45,614
 gifts from donors

\$46,723
 raised by young
 philanthropists

We thank all our generous donors for their contributions to Canuck Place. We are not able to list all donors in this year's printed report. Your impact and sustained support are greatly appreciated, and we are always so grateful for you.

CANUCK PLACE FOR ALL

AT CANUCK PLACE WE UNDERSTAND THAT UNIQUENESS IS POWERFUL. WE HOLD EACH OTHER ACCOUNTABLE FOR AN INCLUSIVE ENVIRONMENT WHERE EMPLOYEES FEEL EMPOWERED TO SHARE THEIR EXPERIENCES AND IDEAS AND KNOW THAT THEY BELONG. WE BELIEVE DIVERSITY DRIVES INNOVATION AND THE BEST PEDIATRIC PALLIATIVE CARE FOR CHILDREN AND THEIR FAMILIES, THEREFORE, WE WELCOME THAT EVERY PERSON BRINGS AN INDIVIDUAL PERSPECTIVE AND EXPERIENCE TO ADVANCE OUR MISSION. AT CANUCK PLACE, WE HAVE MORE WORK TO DO TO ADVANCE DIVERSITY AND INCLUSION, AND WE ARE BUILDING A CULTURE WHERE DIFFERENCE IS VALUED. WE HAVE A COMMITMENT TO INCLUSION ACROSS GENDER IDENTITY OR EXPRESSION, SEXUAL ORIENTATION, RELIGION, ETHNICITY, AGE, NEURODIVERSITY, AND DISABILITY STATUS, TO ENSURE OUR TEAM MEMBERS ARE EMPOWERED TO BRING THEIR FULL, AUTHENTIC SELVES TO WORK.



Canuck Place is:

here for
the memories

Canuck Place Children's Hospice acknowledges with gratitude that our work takes place on the traditional and unceded lands of the Coast Salish Peoples, including the territories of the Stó:lō, ṣxʷməθkʷəy̓əməʔłəməxʷ (Musqueam), Skwxwú7mesh-ulh Temíxw (Squamish), and səliłwətaʔłəməxʷ (Tsleil-Waututh) Nations.

canuckplace.org