

Welcome to CANUCK PLACE - ABBOTSFORD (Dave Lede House)

On Arrival:

- Please ring in at the front door of Dave Lede House , or you may call from the top of the parking ramp to gain access to the parkade.
- If you are staying at Dave Lede House with your child each Family will be provided with an Access Card at the front reception. This will open the parking garage as well as the specific Family Suite assigned to your family. For all other access, please ring the buzzer outside each exterior entrance. Please take care of your Access Card and return upon discharge. (*of note, each card costs \$20 and we are cognizant of minimizing this cost and ensuring keys are returned).
- An alarm will be active on the exterior doors each night from approximately 8pm until 7am. There is also a perimeter gate that is closed during similar hours. If you need to enter or exit the building within those hours, please phone the nursing station (778-880-4880).
- There are 2 elevators in the building. The elevator closest to the parking garage entrance has access to all the floors of the building (Main, 2nd floor, 3rd floor). The elevator closest to the dining hall does not have access to the 3rd floor.

Parking:

There is underground parking available in the designated spots labeled (Canuck Place Dave Lede House – Reserved for families). We ask that each family only use 1 parking spot. If your family requires more than one spot please let us know and we can coordinate with you if possible.

If you have a large vehicle that may not fit in the underground garage please advise your nurse and we will coordinate alternatives in the loading area of the hospice if/when possible.

In regards to additional parking for the family of the patients we have underground parking, however it is limited. When you arrive at Dave Lede house please, stop in the roundabout and come to the front door -- ring the doorbell and if there is underground parking we will provide you with a pass to park.

For guests that may be visiting, it may occur that there is not sufficient parking underground in which case the parking is in the Hospital parking lot across the road. There is an IMPARK Kiosk at the entrance of Holmberg House (directly across from Dave Lede House). Or if you have the IMPARK app, the number is 1525.

Contact Information:

- Reception from an exterior line, call 778-880-4847
- Kid's Counter from an exterior line, call 778-880-4880
- To phone areas within the house, press:
 - 2000 for Reception
 - 2001 Kid's Counter
 - 1872 – Kitchen

WIFI:

PHSA-GUEST password: PHSA12345

Other Information:

Our Admission times will be every day after 1pm, and discharge times are available every day at 11 am.

Meals:

We have the same meal times and practices across both hospice locations. See the family handbook for more details.

- Reminder if you are staying in a suite we assume you will be enjoying meals.
- If you are not staying in a suite and would like to enjoy a meal please provide 24 hours' notice to the kitchen.

If they have any food, they are more than welcome to use the dining hall refrigerator or the third floor has a small fridge near the suites that is accessible for family members

Important details regarding infection prevention and control:

Canuck Place Dave Lede House is licenced by Fraser Health Authority. All information is posted and available to families on the second floor across from the snoezelen room on the second floor including exemptions.

At Canuck Place, we encourage all children and families to have all recommended immunizations; however, Canuck Place does not track or provide routine immunizations. As the children on our program are at Canuck Place for short stays, it is best for the parents/guardians to obtain the immunizations with their primary physician or public health and keep track of the immunization status of your child and family members. As Canuck Place does not gather immunization information, we have an exemption for complying Province's immunization and tuberculosis control programs. Please refer to the family handbook, page 13, for information regarding infection prevention and control safety at Canuck Place.